



Robert
May's
School

Robert May's School Late Bus Service

Parent Survey - Findings

Some background:

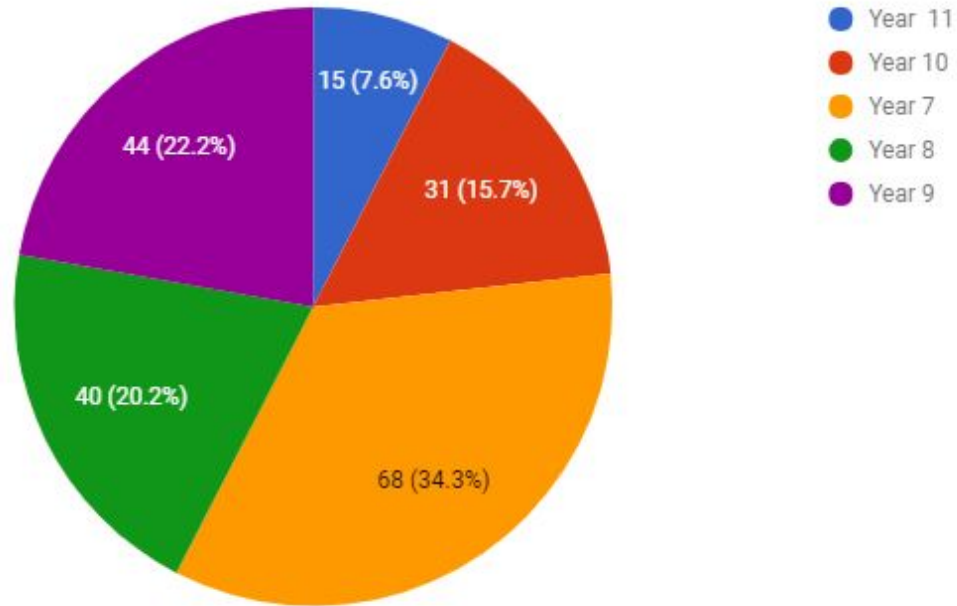
- The School has provided a Late Bus service to students for over 15 years.
- Initially this was funded externally.
- When external funding ended, over 10 years ago, the School financed the gap between the income from late bus ticket sales and the bus operator charges.
- The School has subsidised the late bus service by an average of approximately £15,100 for each of the past 3 years, despite funding cuts.
- The recent increase in ticket price to £2 should reduce this expense to £6,000-£8,000 per year, based on historic data of ticket sales, with no allowance for administration costs. This is still a significant drain on school resources.

What we asked

- How often students stay after school
- How often students use the existing late bus routes
- How well the existing late bus routes serve our students
- How students pay for late bus passes
- We asked about different possible payment/purchase solutions
- How changes might affect students
- General questions about parental online payment and internet access

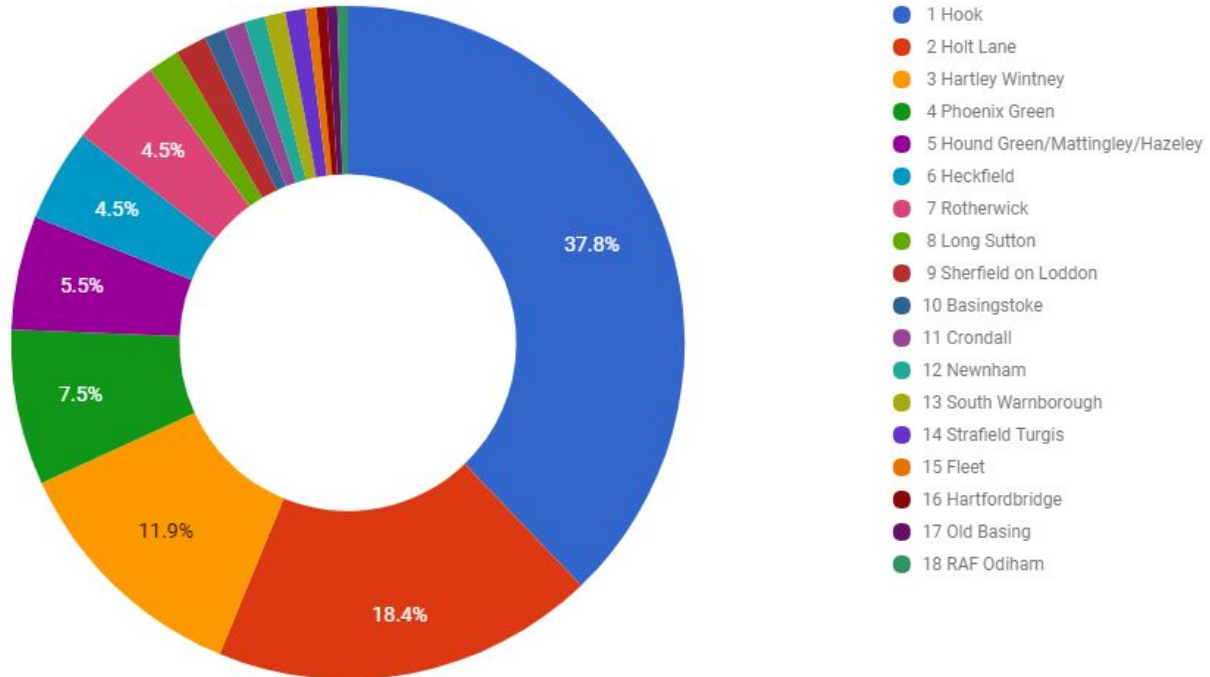
Who Responded (198 responses)

Responses by Academic Year



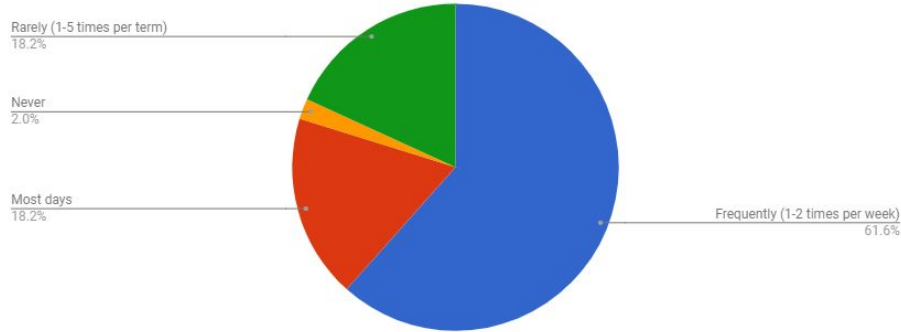
Responses by Location

Responses by Location

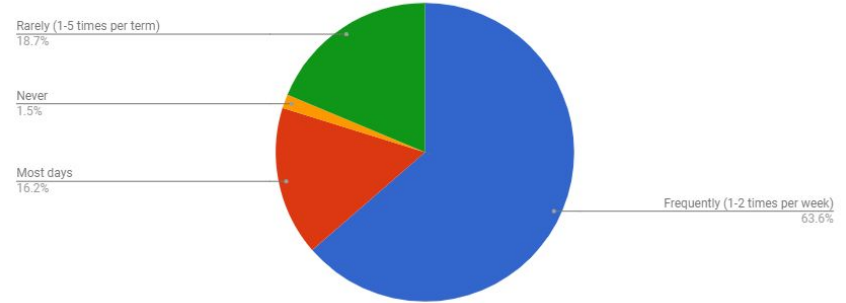


Students Staying After School

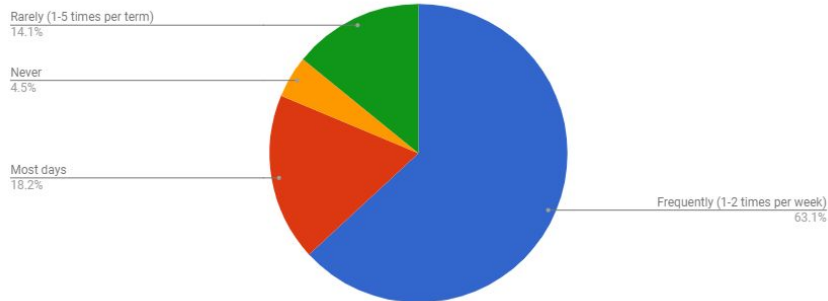
Autumn Term Late Bus Usage



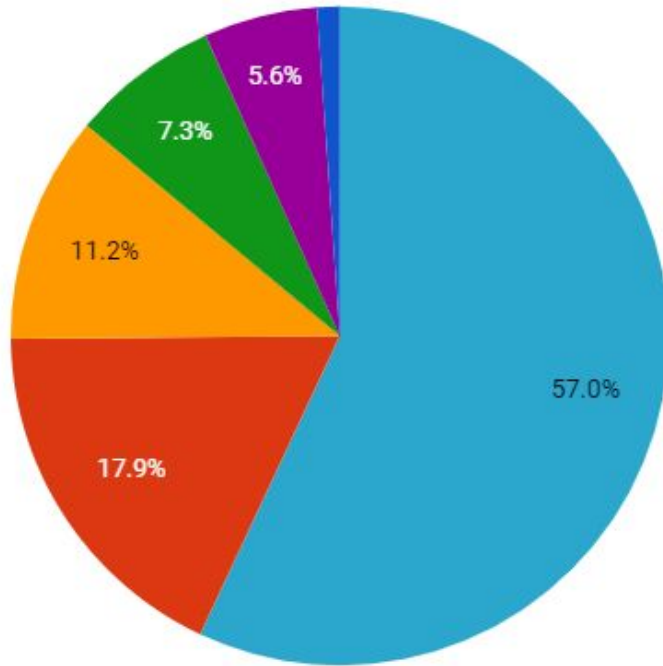
Spring Term Late Bus Usage



Summer Term Late Bus Usage

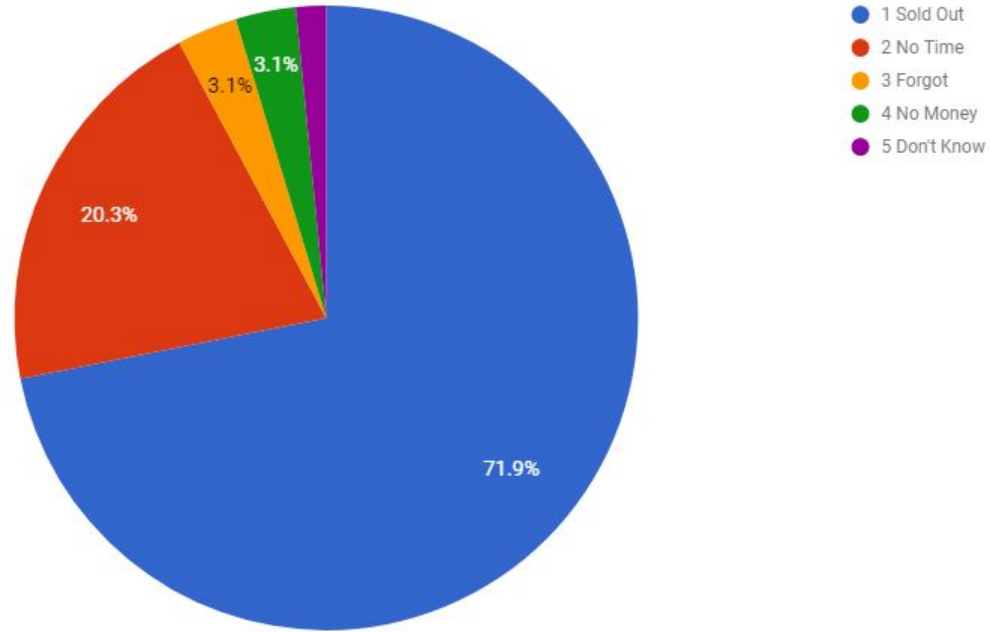


How well do the late bus routes serve your children?



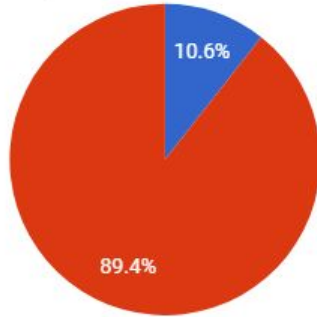
- 1 They get dropped within 5 minutes' walk of our house and there is a footpath
- 2 They get dropped within 15 minutes' walk of our house and there is a footpath
- 4 They don't get dropped near home, I have to drive to meet them
- 5 I'm not happy for them to walk home from a bus stop so I pick them up from school
- 6 They get dropped within 5 minutes' walk of our house but there is no footpath
- 7 They get dropped within 15 minutes' walk of our house but there is no footpath

Why are students unable to buy late bus passes?

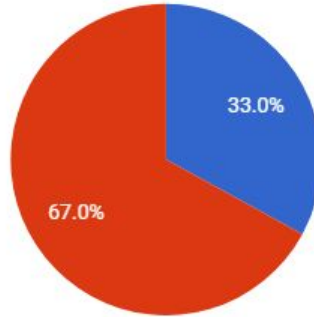


What methods of payment are people interested in?

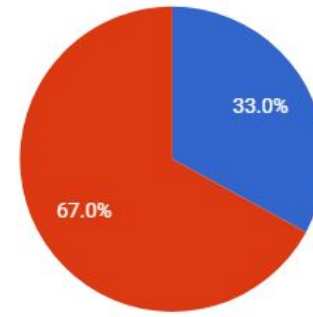
Cashless Payment



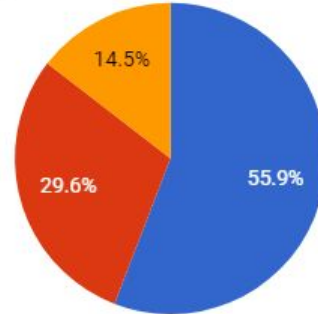
Book in Advance



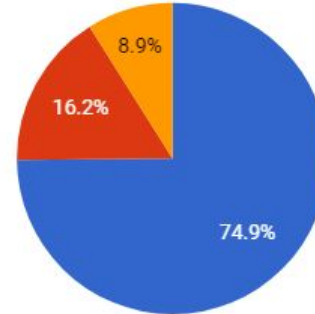
Vouchers



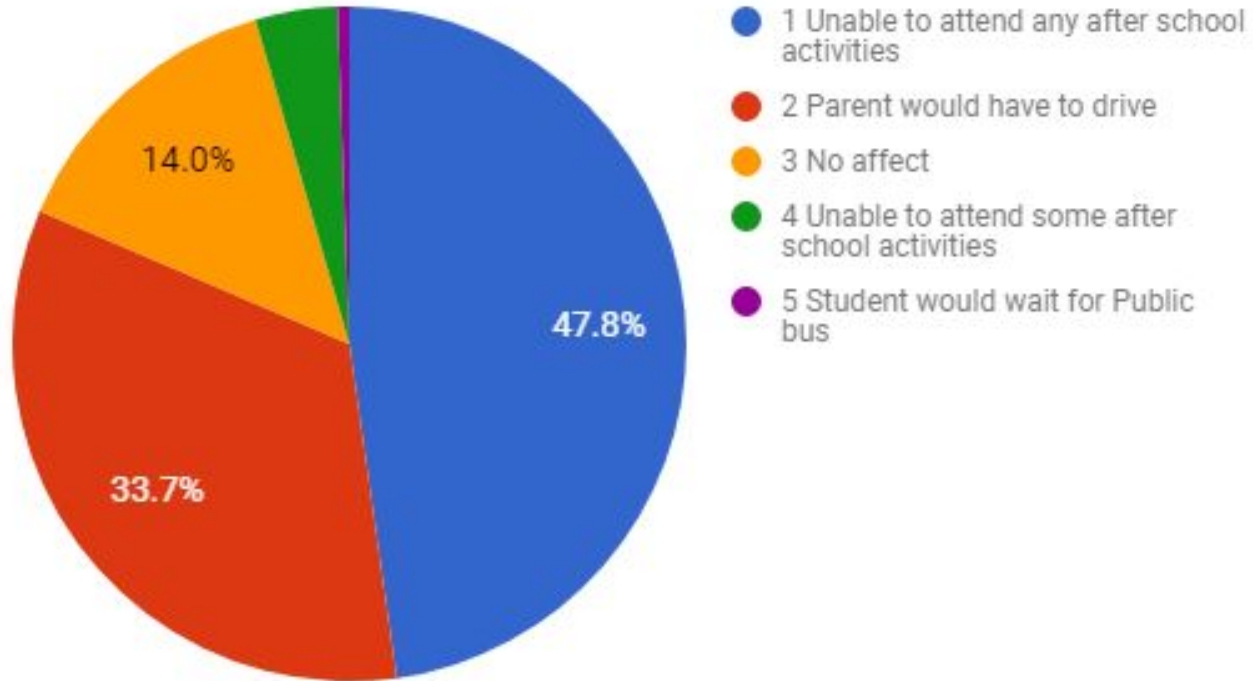
Day Pass



Week Pass



How would the removal of this service affect students?



And finally...

Thank you for your time replying to our survey last summer, we are gradually making changes to our late bus service.

So far we have completed our ticket price review and introduced some enhancements to our routes to extend the service to more students.

Next we are hoping to improve our methods of ticket selling.

Watch this space...